



System Requirements for Online Classes

Supported Internet Browsers

Your computer must have one of the following Internet browsers to successfully participate in our online classes. Make sure you have one of the following installed on your computer.

Browser	Versions	Mac	PC
Mozilla Firefox	Get Firefox for Mac or PC	X	X
Google Chrome	Get Chrome for Mac or PC	X	X
Safari	Get Safari for Mac	X	

Settings

JavaScript must be enabled.

The makers of the Safari and Firefox browsers recently changed their default security settings to not follow Flash. If you use Safari or Firefox, you will need to adjust your settings or click "Allow Flash" when prompted in order to view some videos and slideshows in your courses. You may also use an alternate, recommended browser (such as Chrome). Please contact the Online Help Desk with any questions about changing these settings.



Minimum System Requirements

Your computer system must meet these minimum requirements:

Platform	Requirements
Mac	Operating System: Max OS X 10.9 or higher. Processor: Intel Core 2 Duo, Core i3, Core i7, or Xeon processor or faster. Computer Memory: 4 GB of RAM minimum, 8 GB or more recommended.
PC	Operating System: Windows 8 or later. Processor: 1.33 gigahertz (GHz) or faster 64-bit processor. Computer Memory: 4 GB of RAM minimum, 8 GB or more recommended.
Mobile Device (iOS, Android)	Most course content is accessible via mobile device. We recommend installing the Academy of Art Classes app, available for both iOS (apple) and Android. Chromebooks are not recommended.

- **Video Card:** Super VGA (1024 x 768 with 64k color or with 64mb VRAM) or higher resolution video adapter and monitor.



Other System Requirements

In addition to one or more of the recommended browsers, you must also have the following:

- **Access to the Internet:** Your Internet service provider should provide a download speed of at least 1.5 MBps (megabytes per second). DSL or cable Internet is highly recommended. (Your academic department may have its own minimum recommended upload and download speeds.)
- **Email Account:** All Academy students receive a free email account after registering for a class. Some vendors may require a .edu address in order to receive discounted student pricing on software and hardware.
- **Camera and microphone:** Some classes may require the ability to create a recorded or real-time video of yourself. External webcams or cameras built into mobile devices, laptops, and monitors are all acceptable options. You may find a hands-free microphone headset useful.

Adobe Creative Cloud: All enrolled students receive FREE access to Adobe Creative Cloud, a suite of design software that includes Photoshop, Illustrator, InDesign, and other programs. See the Software Keys link on the Portal page for more information.

Anti-Virus Software: When downloading files from the Internet and exchanging files with others, an anti-virus program will help to protect you and your computer. Effective software is available from a variety of providers, often for free or for a small fee. Providers of popular programs include:

- [Symantec](#)
- [McAfee](#)
- [Avast](#)
- [Malwarebytes](#)

Word Processor, Spreadsheet, and Presentation Software: Some classes may require you to create documents, spreadsheets, and presentations. All enrolled students receive FREE access to Microsoft Office 365, which includes online versions of popular programs such as Word, Excel, and PowerPoint.